

What is a Code of Conduct?

The code is a tool for understanding and upholding culturally acceptable, safe and respectful standards across our community. The code ensures volunteers start with a common understanding of volunteer standards. Everyone in this group works so hard, for 0 pay, and for so little respect from the public that we must privately ensure that we are being our best selves for each other.

St Louis Feral Cat Outreach's Commitment to You

1. Respect – for you, your time, and your data. We will not share your data with any third parties or governments, except when applicable for programming or to protect your cats.
2. Compassion
3. Accountability – with your money, the organization, and for your time.
4. Appreciation – none of this is possible without you!

Your Commitment to St Louis Feral Cat Outreach & Each Other

Your actions reflect on St Louis Feral Cat Outreach. People know who we are, they know who you are, and it's important we send the right message – just because the cats are feral, doesn't mean we get to bite, too.

1. Promote a respectful community.
2. Treat all volunteers and community members with respect, courtesy and dignity.
3. Avoid insensitive or offensive language both in writing and in person. Do not scream at each other – this includes using capital letters in group chats.
4. Prioritize your safety. Your safety always comes first – both physical, mental, and emotional wellness is the most important thing. There will always be more work to do.
5. Use reasonable care to protect and safeguard our assets – this includes protecting traps, not leaving traps unattended, caring for cats, making sure cats are kept in safe/sanitary conditions, and taking care of your paperwork.
6. You are privy to a lot of private information (addresses, phone numbers, etc). Protect those assets unless given explicit permission to share.

How We Handle Grievances

If you have an issue with a member of the group that rises to a level where you need to report them, please email stlouisferalcatoutreach@gmail.com. Do not message us individually. Do not contact us on Facebook. We will work hard to resolve your complaint.